

# DUSTY FOOTPRINTS



## DUSTY FOOTPRINTS REFUND POLICY

THANK YOU FOR SHOPPING AT DUSTY FOOTPRINTS !

WE OFFER REFUND AND/OR EXCHANGE WITHIN THE FIRST 30 DAYS OF YOUR PURCHASE, IF 30 DAYS HAVE PASSED SINCE YOUR PURCHASE, YOU WILL NOT BE OFFERED A REFUND AND/OR EXCHANGE OF ANY KIND.

### ELIGIBILITY FOR REFUNDS AND EXCHANGES:

- YOUR ITEM MUST BE UNUSED AND IN THE SAME CONDITION THAT YOU RECEIVED IT.
- TO COMPLETE YOUR RETURN, WE REQUIRE A RECEIPT OR PROOF OF PURCHASE.
- ONLY REGULAR PRICED ITEMS MAY BE REFUNDED, SALE ITEMS CANNOT BE REFUNDED.
- IF THE ITEM IN QUESTION WAS MARKED AS A GIFT WHEN PURCHASED AND SHIPPED DIRECTLY TO YOU, YOU WILL RECEIVE A GIFT CREDIT FOR THE VALUE OF YOUR RETURN.

### EXCHANGES (IF APPLICABLE)

- WE ONLY REPLACE ITEMS IF THEY ARE DEFECTIVE OR DAMAGED. IF YOU NEED TO EXCHANGE IT FOR THE SAME ITEM, SEND US AN EMAIL AT (ADD RELEVANT EMAIL ADDRESS) AND SEND YOUR ITEM TO: (RELEVANT ADDRESS).
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### PARTIAL REFUNDS ARE GRANTED (IF APPLICABLE)

- ANY ITEM NOT IN ITS ORIGINAL CONDITION, IS DAMAGED OR MISSING PARTS FOR REASONS NOT DUE TO OUR ERROR.
- ANY ITEM THAT IS RETURNED MORE THAN 30 DAYS AFTER DELIVERY.

ONCE YOUR RETURN IS RECEIVED AND INSPECTED, WE WILL SEND YOU AN EMAIL TO NOTIFY YOU THAT WE HAVE RECEIVED YOUR RETURNED ITEM. WE WILL ALSO NOTIFY YOU OF THE APPROVAL OR REJECTION OF YOUR REFUND.

IF YOU ARE APPROVED, THEN YOUR REFUND WILL BE PROCESSED, AND A CREDIT WILL AUTOMATICALLY BE APPLIED TO YOUR CREDIT CARD OR ORIGINAL METHOD OF PAYMENT, WITHIN A CERTAIN AMOUNT OF DAYS.